

Listening to the voices of people we support

Encouraging people to complete our survey

We have a Turning Point-wide survey for people to complete so we can understand how they feel about their support from us. We encourage everyone supported by us now or within the last year to complete it. What we learn from "My Turning Point Experience" helps us make our services better.

- Scan the QR code to access the survey
- There are just six multiple choice questions so it only takes a few minutes to complete
- It can be completed online or be downloaded and printed for people to complete – with your support if needed
- Please then upload people's survey results online via the web page or help them to do so.

Please help collect as many survey responses as possible. We will be taking a snapshot of the results in September 2024 but the survey remains open all year round.

People can now give feedback in their own words via our new feedback function on the same web page.



SCAN TO COMPLETE
THE SURVEY OR VISIT
mytp.me/experience