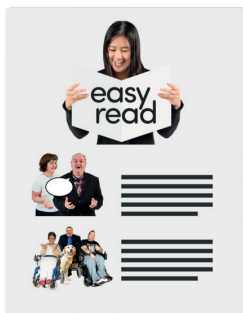


TURNING POINT

inspired by possibility



**This easy read leaflet tells
you about how to give
feedback.**

How to give feedback:



We welcome all feedback about your Turning Point experience. If you want to tell us in your own words, please do.



You can:

Tell someone at Turning Point what you like about your experience.

Or



Tell us what you think we could do better.



You can talk to anyone in the service who has supported you and tell them what you think in writing, or you can tell the person yourself.



You can complete a feedback form if you want to.



You can download this form from the Turning Point website to tell us what you think.



You can give this to the service you are with, or send through to Turning Point's head office.



By email:

RiskManager@turning-point.co.uk.



By post:

Risk Manager, Turning Point, The Exchange, 3 New York Street, Manchester, M1 4HN



Give your feedback online through our website:

mytp.me/experience

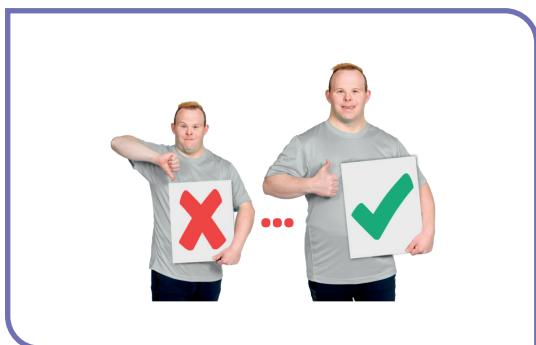


If you need help to fill the form in online or on paper, please ask someone you trust.



Why it's important to give feedback?

Feedback helps us to learn, make changes and give the best support we can.



You can tell us something positive about your service or tell us what we need to change.



The team members in your service will be given your feedback. It will also go to Turning point so that we can learn and make changes for the better.



This easy read was created by Speakup Self Advocacy for Turning Point. Graphics and photos by Photosymbols  June 2024.