



Personalisation

Turning Point offers highly personalised services for people with a learning disability and complex needs, working with commissioners, the people we support and their families, to identify need in their own communities and design bespoke local projects and services.

The challenge

Support for people with a learning disability is under the spotlight. The move towards personalisation is gathering pace and commissioners need providers who can help them identify need and design personalised services that are both flexible and good value.

The solution

Turning Point is a respected national provider that has been developing and operating highly personalised services

for people with a learning disability and complex needs for more than 20 years. We have the experience, resources and infrastructure that commissioners need to develop services that offer choice and independence to people with all degrees of learning disability, quickly and effectively.

Turning Point Personalisation

At Turning Point, personalisation has been our ethos for more than 40 years. All of our flexible packages are designed around the individual.



From Day Opportunities through to Registered Residential Care with Nursing, our targeted, outcome-focused services are built around the needs and wishes of the individual. At Turning Point we give people real choice over the support they receive.

Personal services

At Turning Point we're ambitious for all people with a learning disability. We believe all individuals, however complex their needs, have the right to control their own lives, make decisions and take part in activities that are meaningful and fulfilling for them. Our personalised services give people the support they need to live independent lives, remain in their own homes, take managed risks and receive the intensive, high quality support that is their right.

Personal budgets

Turning Point has the capacity to adapt its central services to allow costs and billing on a personal basis, giving commissioners the confidence to specify and design flexible support services that meet the needs of individuals. Working with commissioners we can design services that can flex to include monthly billing and accurate projections, giving commissioners the confidence they need to innovate and transform their local provision.

Personal partnerships

At Turning Point we have built a network of robust, effective, personal partnerships with local, regional and national organisations, government bodies and Third Sector providers. These partnerships enable commissioners who work with Turning Point to put themselves at the forefront of personalised services for people with a learning disability, sharing best practice and creating new, high quality commissioning arrangements.

Real benefits

Turning Point works with commissioners across England to specify, design, develop and implement high quality, personalised services that offer real benefits for people with a learning disability.

At Turning Point we:

- Work with you to create innovate, outcome-focused services, helping you transform provision and offer targeted support for all people with a learning disability, no matter how complex their needs
- Create truly integrated, personalised services designed with care to meet your targets, and your local needs, precisely

- Help you manage transition from existing services, recruit and train the best qualified staff and offer the highest possible standards of support for people with learning disabilities
- Give you the opportunity to innovate and offer new services that are ready for the challenges the future holds

Outcomes

- Truly personalised services
- Improved quality of life for all
- Effective support for people with complex needs
- Measurable results against all targets
- True partnership working
- Reliable, risk-assessed services
- A flagship service in your area

Turning Point can design outstanding personalised services for your area. Create a new future for people with a learning disability by contacting us today on 08456 029 408.

Find Turning Point at www.turning-point.co.uk

Turning Point is a registered charity, no. 234887, a registered social landlord and a company limited by guarantee no. 793558 (England & Wales).

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